



AI Continuum

From SDLC to Market



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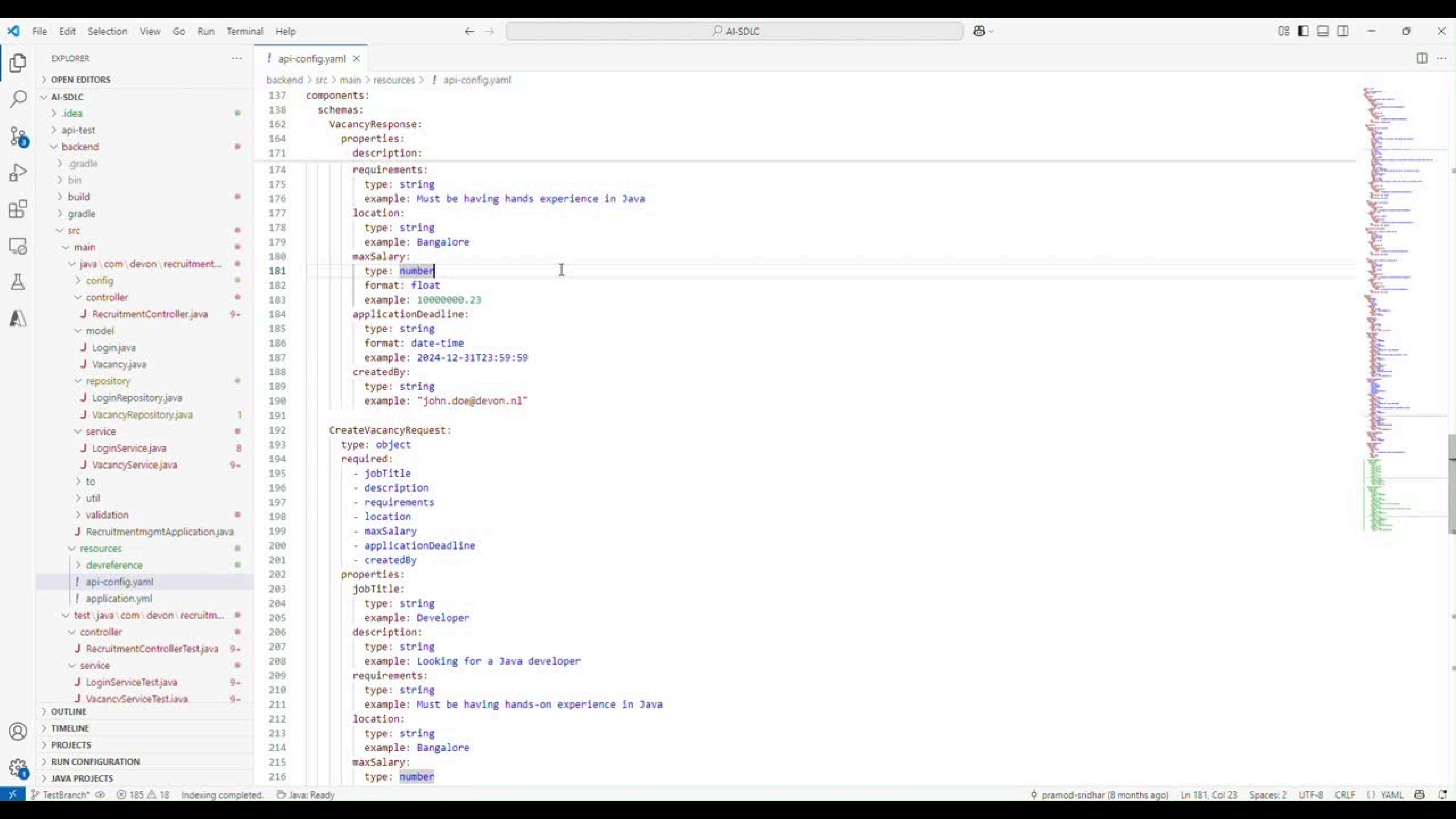
Agenda

- AI in SDLC
- AI beyond SDLC
- Agency in AI
- Q&A

Last year was all about...

Use of AI in SDLC

- Code completion
- Documentation
- Generate Boilerplate code
- Develop features and resolve issues
- Assist writing Unit tests



Learnings From the field



Debugging is still a Human art



Just re-roll, better chance of to get
an appropriate answer

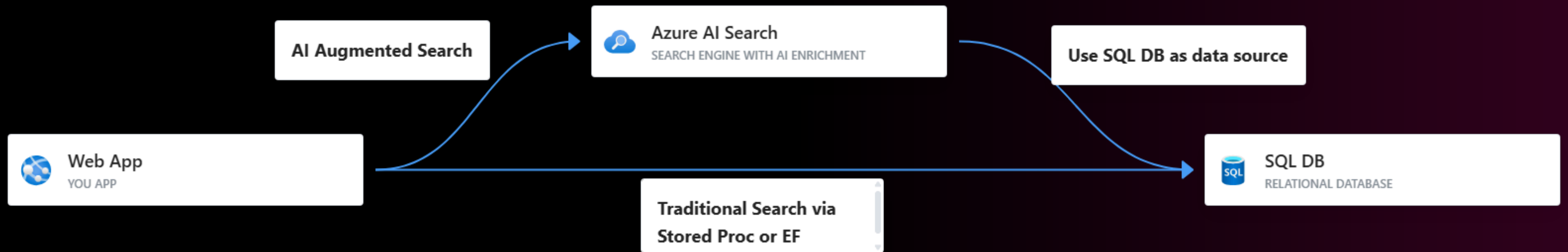


Use copilot-instructions.md

We are already working on AI to augment business features

- A step in the right direction
- Move from SDLC to product integration
- Build on top of your existing workflows
- Deliver the “wow” to your end-users

Architecture diagram



Employee Search

Search employees by keyword or filter by department



Search



AI Search

Department:

All Departments



Employee Search

Search employees by keyword or [filter](#) by department

Search

☐ AI Search

Department: Human Resources ▾

No employees found matching your search criteria.

Fallacies of AI



AI is always accurate and reliable



You need to be an AI expert to use
AI in your product



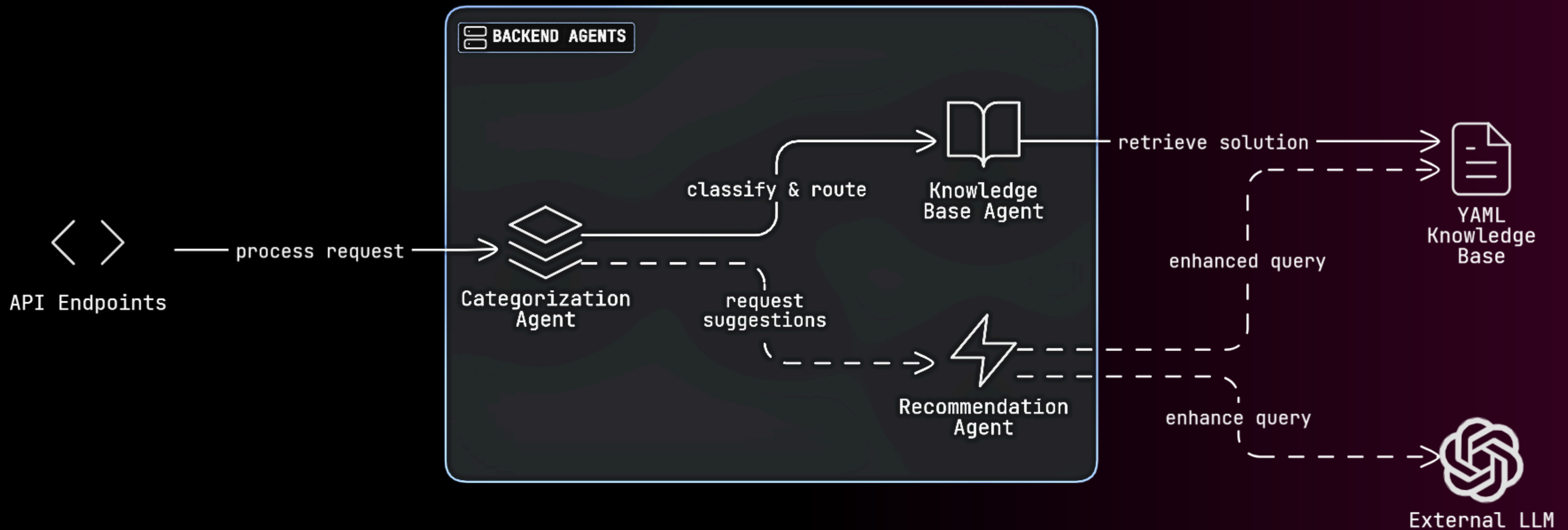
Building AI features is enough

The Road Ahead

Deeper AI integration with Agentic flows

- Autonomous AI system that decides, and acts to achieve goals
- Works independently
- Coordinates multiple tools
- Plans and adjusts strategies

IT Helpdesk Agent architecture





IT Helpdesk Assistant

Get instant solutions to your technical problems

Multi-Agent System Status



Categorization Agent

Analyzes your issue to determine the category

Waiting ●



Knowledge Base Agent

Retrieves the best solution from our knowledge base

Waiting ●



LLM Recommendation Agent

Suggests alternatives and related solutions

Waiting ●

Describe your IT issue

What's happening with your device or software? Please provide details...

Get Help



PRO TIPS

- Include error messages you're seeing
- Mention which application or device is affected
- List any troubleshooting steps you've already tried



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Key Takeaways

AI-Powered Innovation Trends and Predictions

AI is now beyond
code completion

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Business flows will be
re-imagined using AI
Agents

Thank you
Enjoy the AI-enabled future

The logo for 'devon' is displayed in a stylized font. The letters 'de' are in a light blue color, 'von' is in orange, and the 'v' is a darker shade of blue. The logo is set against a background of a city skyline at night, with buildings illuminated in blue and orange. The entire image is framed within a rounded rectangle with a thin white border.

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